General Administration (Sainik Welfare) Department - Reconstitution of the Grievance Redressal Cell of serving soldiers/Ex-servicemen / monitoring mechanism - Orders issued.

GENERAL ADMINISTRATION (SAINIK WELFARE) DEPARTMENT

G.O.(MS) No.330/2012/GAD

Dated, Thiruvananthapuram, 22.11.2012.

Read:- 1. G.O (MS) No. 173/2009/GAD dtd. 24.07.2009.

2. D.O No. 6(2)/2009-D(AG)/4699-f/rm/2012 dtd. 26.09.2012 from Sri. A.K. Antony, Hon'ble Minister for Defence.

## ORDER

As per the Government order read above, Government have constituted a Grievance Redressal Cell to resolve the complaints from the serving soldiers/Ex-Servicemen in a time bound and effective manner. A large number of cases of suicide and fratricide in the Armed Forces have been reported lately. The main causes attributed to the untoward incidents relate to the unresolved domestic problems arising out of land/ property disputes and harassments due to criminal activities of anti-social and inimical elements in their home towns and villages. In the wake of these alarming situation, the Hon'ble Minister for Defence, in his D.O letter read above, has requested to further strengthen the Redressal mechanism cell in the state with active involvement of concerned District Magistrate and Police authorities at District level. The Secretary of Soldier's Board may be made as nodal officer for smooth functioning of the Redressal mechanism.

Government have examined the case in detail and are pleased to reconstitute the Redressal mechanism cell with the following members in each District

- 1. The District Collector (District Magistrate)
- District Police Chief (City/Rural)
- 3. Zila Sainik Welfare Officer (Secretary, Soldiers Board)

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The Secretary, Soldier's Board will be nodal officer for the smooth functioning of the Redressal mechanism.

By Order of the Governor,

P.P. SAJITHA

Joint Secretary to Government

To

The Secretary to Government of India, Ministry of Defence, New Delhi (with C/L)

All District Collectors

The State Police Chief

All District Police Chiefs (City/Rural)

All Deputy Directors of Panchayats. All Additional Development Commissioners

All Secretaries of Municipalities and Corporation

(through Director of Urban Affairs)

All Secretaries of Panchayats (through Director of Panchayats) The Director of Sainik Welfare, Vikas Bhavan, Thiruvananthapuram.

All Zila Sainik Welfare Officers.

Revenue Department.

Home (SC) Department

Local Self Government Department

Copy to:- PA to the Secretary, General Administration Department CA to the Joint Secretary

SF/OC.

Forwarded/by Order

Section Officer